



One BOB-CAT Lane, P.O. Box 469
Johnson Creek, WI 53038 U.S.A.
(920) 699 2000
Fax: (920) 699 6836

Product Safety Recall Notice: BOB-CAT CRZ/XRZ Mowers **May 30, 2014**

Dear BOB-CAT Customer,

Schiller Grounds Care (manufacturer of BOB-CAT branded mowers) is conducting a voluntary recall on BOB-CAT CRZ and XRZ models with serial numbers in the ranges identified below. Our records indicate that you may own one of these mowers.

Is your mower affected?

The BOB-CAT CRZ and XRZ Models listed below may be affected:

CRZ 48"	Model 942600 - Serial 94260000070 – 01236
CRZ 52"	Model 942601 - Serial 94260100070 – 01722
CRZ 61"	Model 942602 - Serial 94260200070 – 00545
XRZ 48"	Model 942610 - Serial 94261000070 – 00390
XRZ 52"	Model 942611 - Serial 94261100070 – 00709
XRZ 61"	Model 942612 - Serial 94261200070 – 00342

What is the problem?

A control arm component may be defective and could break while operating the unit, compromising steering control and posing a steering hazard.

What should you do?

Immediately STOP USING YOUR MOWER until it has been repaired. Please contact your authorized BOB-CAT equipment dealer to make an appointment to have the control arm component replaced free of charge. Service kits to repair these units are being made available to BOB-CAT dealers.

Who to contact if you have question or experience problems:

If you have any questions or if you are not satisfied with the service you receive from your BOB-CAT Equipment dealer, you may call 866-469-1242 toll-free between 8:00 a.m. and 5:00 p.m. CT, Monday to Friday; write to the address below or go to www.bobcatturf.com and click on Product Recall Information at the bottom of the page for more information.

Schiller Grounds Care, Inc.
One Bob-Cat Lane
Johnson Creek, WI 53038

If you have sold your mower, please pass this information along to the new owner.

What to do if you feel this notice is in error:

This notice was mailed to you according to the most current information we have available. If you no longer own this mower or some information in this notice is incorrect, please contact us at 866-469-1242. Please have your mower's serial number and the complete address of the person who purchased your mower available. This will help us to update our records. We thank you for your purchase of a BOB-CAT Mower and apologize for any inconvenience this situation may cause.

Sincerely,

BOB-CAT Customer Service