



U.S. Consumer Product Safety Commission – Recall Alert

Recall Date: November 20, 2014

Recall Number: 15-708

Bob-Cat Recalls Zero Turn Mowers Due to Crash Hazard (Recall Alert)

Recall Summary

Name of Product: Bob-Cat Zero Turn Riding Mower

Hazard: The steering control arm component can break under normal use, causing driver to lose control and crash.

Remedy: Repair

Consumer Contact: Call Bob-Cat toll free at (866) 469-1242 between 8 a.m. and 5 p.m. CT Monday through Friday, go to www.bobcatturf.com and click on the Customer Service tab at the top of the page, then click on the Product Recall Information in the drop down menu or write to Schiller Grounds Care, Inc., One Bob-Cat Lane, Johnson Creek, Wis. 53038.

Recall Details

Units: About 4,900

Description: The CRZ and XRZ model riding mowers have a chassis with an adjustable 10-gauge green steel mower deck. The frame, fuel tank, engine compartment and side discharge chute are made of black metal and plastic components. It has four black wheels, two user-operated lever-arm controls and a gray adjustable high-back seat. The mowers range in size from 76 inches to 79 inches long and 45 inches high. The words “Bob Cat” appear in red lettering on the front of the mower and on top of the mower deck, and in a red and white designed logo on the sides of the mower. The words “TufDeck” and “Professional Cut” appear in white lettering on the front face of the mower deck. The recall mowers are:

CRZ 48-inch	model number 942699	serial numbers 9426000070-94260001236
CZR 52-inch	model number 942601	serial numbers 94260100070-94260101722
CZR 61-inch	model number 942602	serial numbers 94260200070-94260200545
XRZ 48-inch	model number 942610	serial numbers 94261000070-94261000390
XRZ 52-inch	model number 942611	serial numbers 94261100070-94261100709
XRZ 61-inch	model number 942612	serial numbers 94261200070-94261200342

The plate containing the serial and model number is located under the seat on the frame cross-member.

Incidents/Injuries: Twenty-two incidents reported control arm failure, including failure during use and initial set-up. There have been no reports of injuries.

Remedy: Mower should be returned to the dealer where purchased for free repair with a newly designed control arm component. Consumers who completed the warranty registration card were contacted directly by Schiller Grounds Care, Inc, with instructions for obtaining the repair.

Sold at: Bob-Cat dealerships nationwide from January 2013 to April 2014 for \$4,500 to \$5,200.

Manufacturer: Schiller Grounds Care, Inc., of Johnson Creek, Wisc.

Manufactured in: United States

[Below is standard language that appears in all recall announcements]

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @USCPSC or by subscribing to CPSC's [free e-mail newsletters](#).

Photos



CRZ Riding Mower



XRZ Riding Mower

Right Rail:

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

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CPSC Social Media icons

Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.